

Christopher RZIPA

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WORK EXPERIENCE

SINCE JULY 2021	DevOps Engineer at GENTICS, Vienna Ensuring customer projects remain available according to our SLAs on OpenShift or Docker stacks as well as internal applications used by our developers. Troubleshooting issues that impact the reliability of our products. Initial developer setup for new projects (docker-compose) and maintenance of pipelines for automatic building, testing and deployment. Planning and implementation of installations for customers. Internal team support in case of issues with our development setup or the tools used internally. Maintaining and developing Helm charts for our products. Coordination with other teams regarding topics outside of our direct responsibility like network access, firewall rules, DNS, storage.
DEC. 2019–JUN. 2021	Application Engineer at TWINFORMATICS, Vienna Responsible for operating as well as upgrading a plethora of applications in an insurance environment, troubleshooting and problem fixing, coordinating with external software companies as well as internal customers in our organization. Main responsibility was operating an extensive Linux application based on JBoss/Wildfly. Also responsible for all things monitoring inside our team. Miscellaneous tasks using Docker, Bash and PowerShell scripts as well as Ansible and Terraform for further automation.
OCT. 2018–NOV. 2019	Systemadministrator Operations at AXIANS ICT AUSTRIA, Vienna Ticket creation and handling, customer support via phone and email/tickets, analysis, troubleshooting and taking corrective actions on incoming alerts messages on Linux and Windows servers, SAP (monitoring and transports), backups and storage expansion of volumes (NetApp).
MAR. 2018–MAY 2018	Internship at WELTMUSEUM (anthropological museum), Vienna Researching required information for museum objects, correcting database entries, checking media stations, revising information of objects shared on the museum's website.

EDUCATION

OCT. 2014–JUL. 2018	University of Vienna Bachelor of Arts in <i>Japanese Studies</i>
SEPT. 2016–JUN. 2017	Meiji University, Tokyo Exchange program, <i>Global School of Japanese Studies</i>
2009–2014	Higher Technical Institute of Industrial Engineering Dornbirn <i>Specialising in Manufacturing Computer Science</i> Matura (equivalent to A levels) Diploma project: NACS — NETWORK ACCESS CONTROL SYSTEM

LANGUAGE SKILLS

GERMAN:	Native
ENGLISH:	High proficiency (TOEFL certificate, level C1–C2)
JAPANESE:	Intermediate Knowledge

SKILLS

OPERATING SYSTEMS: Debian based distributions, Red Hat Enterprise Linux, nixOS, macOS, Windows
TECHNOLOGIES: Bash (scripts), Go, Git, Docker, Kubernetes/OpenShift, Helm, GitLab CI, GCP, Nginx, Ansible, Terraform, Prometheus, Grafana, ...

CERTIFICATES

ITIL Foundation, driving license, TOEFL